

To use the new upgraded online system to order your repeat medication, you must create an online user account. You must opt-in to use our Online Services. Online Services are currently for patients aged 16 years and over. The consent form can be found [here](#). On receipt of your signed consent form, the Practice will generate an email (with attachment) which will be sent to you with details on how to set up your account. The attachment confirms your registration details which you will need to complete the Registration and Activation process. Please make sure you read the information concerning the setting up of a User Name and Password. Once complete, you will be able to access the site to order your repeat medication at www.patient-services.co.uk. There is no separate system to enable the ordering of acute medication (one off). However, you will be able to send a message with your repeat medication order and the Practice will respond. We cannot guarantee that the GP will agree to a one off prescription and may ask you to make an appointment. **The new service is for the ordering of medication only and the messaging option should not be used for any other purpose eg to make appointments or make enquiries. We will not respond to any message apart from those relating to the ordering of medication. Please call Reception on 01847 893154 for help with other services.**